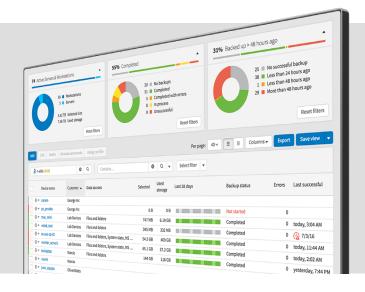


N-able Backup

Cloud-first backup, without the cost and complexity

N-able™ Backup is designed to provide a streamlined, cloud-first data protection service for physical and virtual servers, workstations, business documents, and Microsoft 365®* data in one web-based dashboard. Backup can help reduce the cost and complexity of data protection—without sacrificing speed or reliability.Storage in our global private cloud is included.

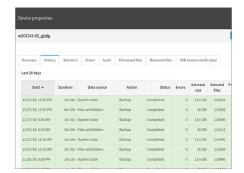


Flexible recovery options

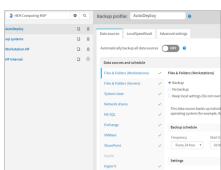
- Get multiple recovery options from a single product, with no extra charges for different recovery methods.
- Leverage fast file- and folder-level recovery and full system recovery with bare-metal restore or virtual disaster recovery.
- Create a standby server via our continuous recovery option.
- Recover at LAN speed via the LocalSpeedVault option if needed.
- Test and verify backup recoverability on an automated schedule with recovery testing.

Built for the cloud

- Backing up to the cloud isn't an afterthought with N-able Backup; it was built for that.
- TrueDelta deduplication, compression, and WAN optimization help make daily backups fast by sending only changed bytes.
- Cloud storage (including archiving) is included at no extra charge in data centers located worldwide.
- AES 256-bit encryption protects backup files in transit and at rest.



TrueDelta technology sends a fraction of the data over the WAN during daily backups.



Define profiles for device types for autodeployment to help save time and increase consistency.



No hardware hassles

- N-able Backup is a SaaS application—no need to install on or maintain a local application server.
- No physical appliance required, which helps save you time and money.
- No need to buy, provision, or manage local data storage for your backups. Storage in our private cloud is included.
- Keep an optional local copy of your data using an existing network share or other hardware with LocalSpeedVault.

Efficiency and ease of use

- Simplify backup management and spend less time on routine tasks.
- Manage server, workstation, document, and Microsoft 365* backups for multiple locations or customers from a single dashboard.
- Automate backup deployment with device profiles to help provide consistent configurations.
- Manage by exception with customizable views and reporting.

Features at a glance

End-to-end security

- AES 256-bit encryption is used to help secure files that remain encrypted in transit and at rest.
- Create your own private key or have one generated for you during deployment when using the standalone version. Integrated N-central Backup and RMM Managed Online Backup offer passphrase encryption.
- ISO-certified data centers are located worldwide, with additional certifications by location.
- Role-level access provided in the standalone edition of N-able Backup lets you grant limited access to backups as needed. The N-central and RMM integrated versions use each platform's access controls.

Truedelta technology

- Byte-level change tracking between backups helps ensure only changed data gets sent over the WAN.
- Proprietary deduplication and compression technology means daily backups are a fraction of the selected size.
- WAN optimization helps minimize bandwidth usage; bandwidth throttling is available during business hours for slow network connections.
- Restore only what has changed for efficient recovery.

^{*} Backup for Microsoft 365 includes Exchange™, OneDrive®, and SharePoint data.



Microsoft 365 data protection*

(standalone and integrated into N-central)

- **Recovery** of deleted items helps you keep control of your customers' data in Microsoft 365.
- Manage Microsoft 365 backups from the same dashboard as server and workstation backups.
- **Up to seven years' data retention** to help your customers meet regulatory requirements.
- Storage in our global private cloud is included.
 Fair-use policies apply.*

Data centers around the world

- Backup storage in our private cloud is included in your price.
- More than 30 data centers to choose from, located across four continents.
- ISO 27001, ISO 9001, and other certifications depending on your chosen data center.
- **Using one vendor** for your backup software and cloud storage simplifies billing and support.

| Country | HIPAA | ISO27001 | ISO9001 | NIST 800-53 | PCI DSS | SOC 1 TYPE II | SOC 2 TYPE I |
|-------------|-------|----------|---------|-------------|---------|---------------|--------------|
| Australia | | х | | | Х | х | Х |
| Belgium | | x | | | | | |
| Brazil | | х | х | | X | x | х |
| Denmark | | х | | | х | x | х |
| France | | х | х | | х | x | x |
| Germany | | х | Х | | Х | x | x |
| Italy | | х | Х | | X | x | х |
| Netherlands | | x | x | | X | x | x |
| Norway | | х | x | | | | |
| Portugal | | х | х | | X | х | х |
| S. Africa | | | х | | | | |
| Spain | | х | х | | X | | |
| Sweden | | х | х | | | | |
| Switzerland | | х | х | | X | х | х |
| UK | | х | х | | х | x | X |
| Canada | Х | х | | х | X | X | х |
| USA | X | X | | Х | X | X | x |

Backup data is stored in worldwide data centers built for security and regulatory compliance.

^{*} Backup for Microsoft 365 includes Exchange™, OneDrive®, and SharePoint data.

*Fair use policy includes up to 1TB of Microsoft 365 data per unique user.



Supported operating systems

| Windows [®] | 7, 8, 8.1 and 10 |
|------------------------|--|
| Windows Server® | 2008 SP2, 2008 R2, SBS 2011, 2012, 2012 R2, 2016 (limited), Windows Server 2019 (limited) |
| macOS® | 10.10 Yosemite 10.11 El Capitan 10.12 Sierra 10.13 High Sierra 10.14 Mojave 10.15 Catalina |
| GNU/Linux [®] | CentOS 5, 6, 7 Debian 5, 6, 7, 8 OpenSUSE 11, 12 |

Data sources for backup

The Backup Manager handles individual files and directories as well as complex systems, such as:

- Microsoft SQL Server®
- VMware®
- Microsoft Hyper-V[®]
- Microsoft Exchange™
- Oracle®
- MySQL®

You can also back up and recover the configuration of your **operating system** (the "System State" data source) and Microsoft 365. The N-central integrated version also supports Microsoft 365 data protection.

Please view data sources documentation for system compatibility details.



Additional features

Available on all supported operating systems

- Multilingual support. You can use the Backup Manager in any of these seven languages: English, Dutch, Russian, German, Spanish, French, or Portuguese.
- Optional custom branding. When using the standalone edition, you can brand the Backup Manager for your end users, removing references to N-able. Use a custom name, logo, color scheme, and icons.
- Remote management. You can send remote commands to the Backup Managers on your end users' devices.
- Proxy connections. The Backup Manager can

work from behind a proxy server.

- Email reports. Receive email updates on status or recent backup and recovery sessions.
 This action can be done by an end user in the Backup Manager or remotely by a service provider or a system administrator.
- Bandwidth usage control. Help ensure your bandwidth usage never exceeds a specified limit.

| Management Console (Web) Backup Manager | https://backup.management/ | | | |
|---|---|--|--|--|
| | Client-side backup application available in English, Dutch, Russian, German, Spanish, French, Portuguese, and Norwegian | | | |
| Virtual Drive | Optionally installed with the Backup Manager, this allows self-service access to backed-up data via a local file browser | | | |
| Recovery Console | Multi-instance recovery tool for setting up proactive or on-demand data recovery from servers and workstations to any location | | | |
| Bare-Metal Recovery | Create bootable USB or CD media to recover your system directly to bare hardware without a prior OS installation | | | |
| Server Tool | Self-service tool for managing seed uploads or downloads from almost any location | | | |
| Storage Node Installer | Optional installer for a self-hosted storage node | | | |



"Simple to use, enterprise-class features, very fair on the storage limits, and no gimmicks. 24/7 support. Above all, I saved a client's burning building with this backup service. You can schedule backups nightly, twice a day, or down to every hour if you choose"

Jeff Olejnik
 Newport Solutions

"It's crazy how little data is sent in daily backups using N-able [Backup]. We're backing up GBs of data, yet by using the LocalSpeedVault and TrueDelta, we're only transferring a couple of hundred MBs. Backups that used to take eight hours are now complete in ten minutes."

- Kyle Orr Orr Systems

"The cloud management console includes great monitoring and alerting capabilities for my entire customer base. Very knowledgeable 24/7 support. Proven to have easily recovered clients from ransomware attacks"

Mark Chesher
 The Data Vault

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30 days, full version